

**MILNE TOWING SERVICES
MILNE PARKING MANAGEMENT WEBSITE SERVICE
PRIVACY POLICY**

Milne Towing Services and Milne Parking Management is committed to keeping customer's information safe at all times.

What information do we collect?

We collect information from you when you register on our site or fill out a form.

When registering on our site, as appropriate and required, you may be asked to enter the following: name, address, mailing address, phone number, fax number, email address, property you manage or are affiliated with, property management company you are affiliated with, and/or professional security company you represent, and the names of the personnel your business desires to have access to the site. No one may submit a form anonymously.

When using our site, as appropriate and required, we request vehicle specific information to conduct towing services. Such information that may be required is: vehicle year, make, model, color, vehicle identification number (VIN), vehicle license plate information (number, state and expiration), vehicle condition, current vehicle violation(s), past vehicle violations(s), vehicle location, vehicle address, pictures of the vehicle, pictures of documents establishing residency or authority to remove a vehicle from a property for a reason.

What do we use your information for?

Any of the information we collect from you may be used in any of the following ways: to personalize your experience, to improve our website, to improve customer service, to process and improve website services, and to send periodic emails.

Note: If at any time you would like to unsubscribe from receiving future emails, we include unsubscribe instructions at the bottom of each email you receive, or you may contact support@milnetowing.com.

How is your information protected?

Milne Towing Services implements a variety of security measures to ensure the safety of your personal information when you enter, submit, or access your account.

We contract with Amazon Web Services (AWS) and GoDaddy, utilizing secure servers on all ends. All supplied sensitive information is transmitted via Secure Socket Layer (SSL) technology and then encrypted only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

Do we use cookies?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information.

Do we disclose any information to outside parties?

We do not disclose the specific name, email, address, or phone number of the person or agent making the request to impound a vehicle to the owner or authorized agent of the owner of the vehicle.

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information, whether public or private. This does not include trusted third parties who assist us in operating our website, conducting our business, or providing the Service, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or other's rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

California Online Privacy Protection Act Compliance

Because we value your privacy, we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

Children's Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Children's Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 18 years old or older.

Your Consent

By using our site, you consent to our privacy policy.

Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below:

<https://www.milnetowing.com> | <https://www.milneparking.com> | support@milnetowing.com
1700 Marietta Way, Sparks, NV, 89431 | 775-359-0106

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page, and/or update the Privacy Policy modification date below.

This policy was last modified on December 2, 2019